



Lloyd's Register
LRQA

CERTIFICATE OF APPROVAL

This is to certify that the IT Service Management System of:

**UNIS a.s.
Jundrovská 33
624 00 Brno
Czech Republic**

has been approved by Lloyd's Register Quality Assurance
to the following IT Service Management System Standards:

ISO/IEC 20000-1:2011

The IT Service Management System is applicable to:

**The Service Management System that supports
the provision of software development for customers
with support maintenance contracts within the control
and information systems section of UNIS, a.s. located
in Brno, Czech Republic. This is in accordance with UNIS, a.s.
Service Catalogue and includes all IT Service Management
processes and the management control
of those interfaces that support them.**

Approval
Certificate No: PRA 0003848/B

Original Approval: 1 December 2008

Current Certificate: 7 October 2015

Certificate Expiry: 30 November 2017

Issued by: Lloyd's Register EMEA, Prague office,
for and on behalf of Lloyd's Register Quality Assurance Limited



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Táborská 31, 140 00 Prague 4, Czech Republic
for and on behalf of Hiramford, Middlemarch Office Village, Siskin Drive, Coventry, CV3 4FJ, United Kingdom